



OUR CONDITIONS OF PURCHASE

Minimum Order: There will be a delivery fee of \$50.00 for orders under \$200.00.

Pricing: Prices are subject to alteration without notice. All prices quoted are F.O.B. or F.I.S. to one delivery point within the metropolitan area.

Claims and Returns: Only claims in writing recognised within 14 days. A service fee of 15% charged on all returns. All goods supplied on a basis of "net ex. store". Damaged or used articles non returnable. Freight on returns must be prepaid.

GST: Prices shown in price list are shown before GST, then the GST amount and finally the total amount inclusive of GST per unit. GST will be charged in accordance with the current GST legislation.

Trading Terms: 30 days or as set out in your application for credit.

Pallet Return: All pallets delivered to our clients remain the property of Richgro unless transferred to their account and as such must be returned.

Our Commitment To You

As a valued client of Richgro, we want you to know that you are entitled to expect the following from us:

- friendly and efficient service
- acknowledgement of all communications
- the latest and best products available world wide
- an honest and ethical approach in our dealings with you at all times
- product information and advice
- response to your comments about our service

RICHGRO GARDEN PRODUCTS

ABN: 97 008 734 852

203 Acourt Road, Jandakot, WA 6164

PO Box 1406, Canning Vale, WA 6970

T: (08) 6258 7100 F: (08) 9455 1297

CUSTOMER SERVICE:

TOLL FREE PHONE : 1800 455 132

TOLL FREE FAX : 1800 671 297

E: customerservice@richgro.com.au

W: richgro.com.au

Each Customer Is Equally Important To Us